

Goulburn-Murray
WATER

PROBLEM DEFINITION

Consultation with Tresco customers has highlighted a number of challenges affecting service delivery, including:

- Maintenance gaps across the irrigation and drainage network
- Reduced system reliability with pressure issues in Tresco West, including pump power outages
- Water quality issues especially turbidity and salinity
- Increasing costs to maintain and operate the ageing system

The Future Service Strategy will focus on improving service outcomes while minimising current pricing changes.

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ASSUMPTIONS

The following assumptions have been used to develop the proposed options:

- Compliance with Metering Standards is required.
- The district Delivery Share is assumed to remain unchanged.
- GMW will work with local government on planning overlays (e.g. long-term housing strategies, including consideration of property values).

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Investment Initiatives	
Pipeline Maintenance	Whole District
Customers have identified some critical maintenance shortfalls. Maintenance priorities are being assessed for triage and GMW will roll out program to match pipeline upgrades. Strategic valves installation to assist in subsystem pipe isolation.	
Water Quality Improvements	Whole District
Water quality will be investigated to identify appropriate solutions. These may include local actions (such as filtration at channel outlets) or broader, catchment-wide measures (such as changes to Kerang Lakes operations).	
Strategic Asset Renewals	Tresco West
Strategic upgrades to the booster pump, pipelines and outlets in Tresco West will improve system service levels and reduce long-term maintenance costs. This will include investigating options such as pipeline replacement re-profiling.	
Review of Service Level	Tresco East
The existing trunklines will be reviewed to identify opportunities to extend asset life and to rebalance services according to actual customer usage. No immediate service changes are proposed. A further review is recommended in five years to reconsider customer needs.	
Selective Domestic & Stock Service Conversion	Tresco South
Conversion of the Southern parts of Tresco area to a domestic & stock (D&S) service will involve targeted customer engagement to understand potential connection of larger users to back to trunk pipelines when transition occurs.	

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TRANSITION TOOLS

GMW will implement any necessary policy changes to support the delivery of the proposed solutions. These may include:

- **Delivery share transfers** between willing buyers and sellers where network capacity allows.
- **Termination fee discounts or waivers** where cost reductions offset revenue loss.
- **Tariff review** if dedicated D&S sub-systems have materially different costs (further investigation required).
- **Reconfiguration planning powers** under the Water Act if voluntary agreement cannot be achieved.
- **External funding** as a key enabler to avoid adverse impacts on remaining irrigators.

Any policy changes would be developed transparently and informed through ongoing engagement with customers.

STRATEGY REVIEW PROCESS

This strategy will be reviewed every 5 years to ensure it supports customer needs and reflects adaptable, sustainable and efficient pumped irrigation districts.

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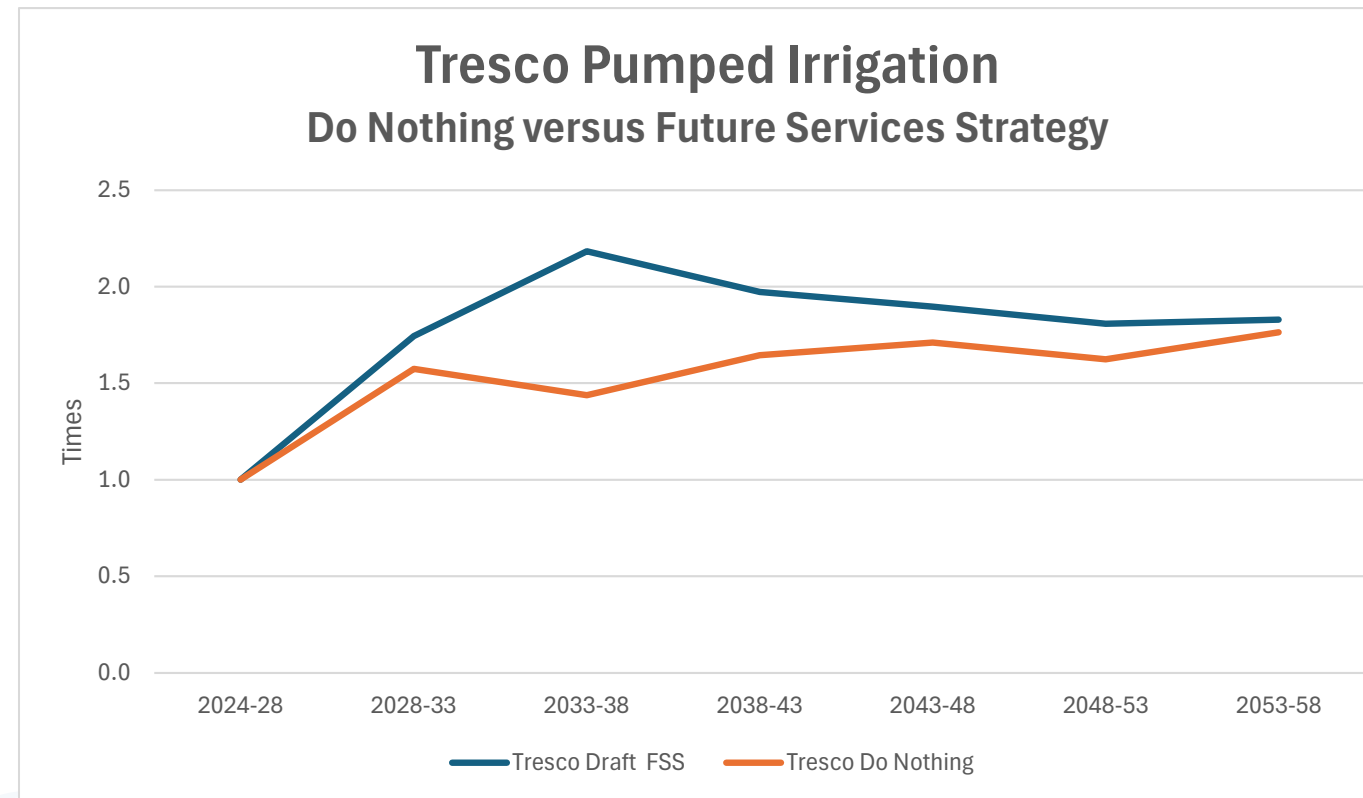
TRESCO DISTRICT DRAFT STRATEGY SUMMARY

DRAFT PRICE PATH FORECAST

Do-Nothing / Current future

- Meter fleet replacement
- Increasing maintenance cost
- Pipeline replacements

The prices and financial information provided are for indicative purposes only. Updated prices and typical bills will be provided as part of the 2028 Price Submission.



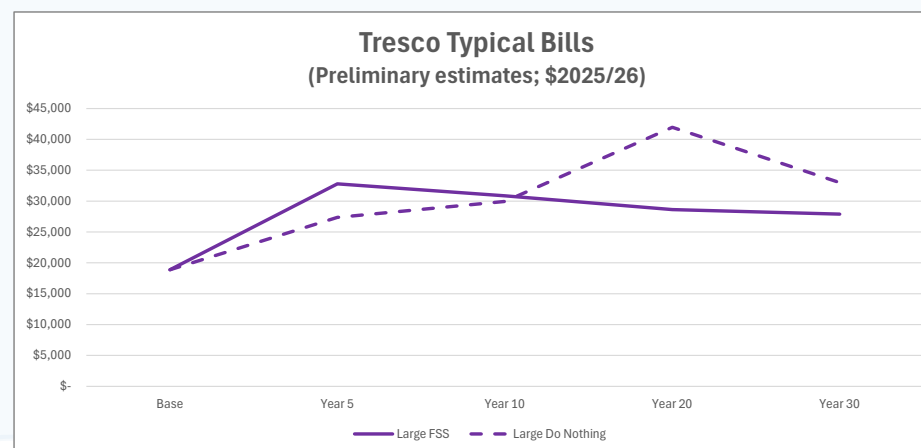
Draft Strategy / Alternate future

- Gradual meter replacement
- Balance maintenance increases with asset renewal
- Pipeline replacements program (longer term)
- Transition to right-sized services

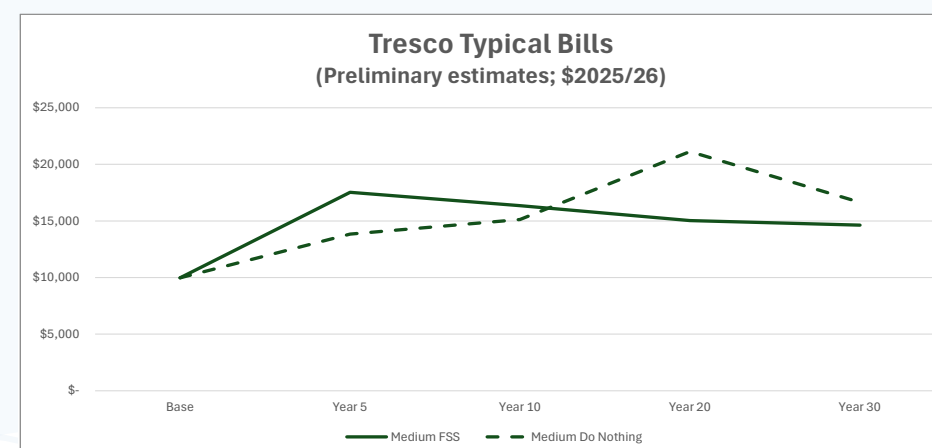
WHAT DOES THIS MEAN FOR ME?

THREE TYPICAL EXAMPLE CUSTOMER BILLS

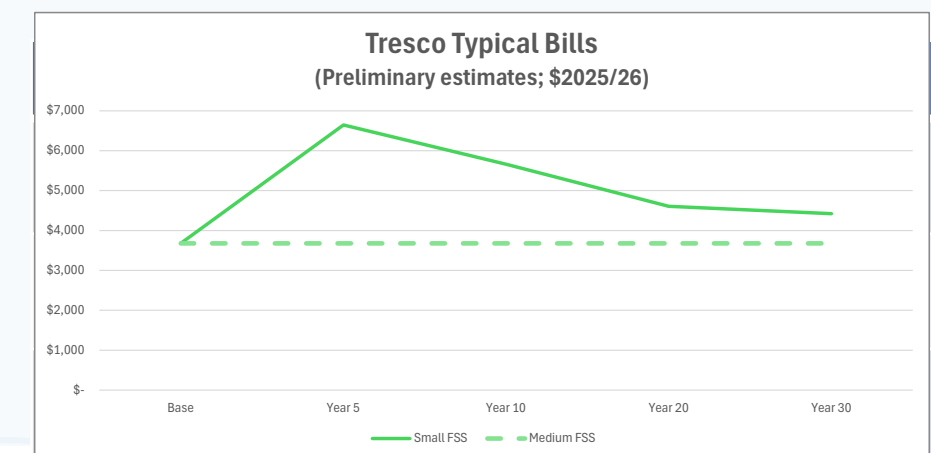
CUSTOMER WITH **2.0** DELIVERY SHARE & TYPICAL WATER USAGE OF **150ML/YR**



CUSTOMER WITH **1.1** DELIVERY SHARE & TYPICAL WATER USAGE OF **70ML/YR**



CUSTOMER WITH **0.5** DELIVERY SHARE & TYPICAL WATER USAGE OF **20ML/YR**



LEGEND

- EXISTING PUMP/ASSET
- EXISTING TANK
- NOMINAL LOCATION FOR NEW RELIFT PUMP STATION
- REFURBISH TRUNK
- RISEING MAIN
- EXISTING PIPE NETWORK

OPTIONS

- REVIEW OF SERVICE LEVELS
- STRATEGIC ASSET RECONFIGURATION
- STOCK AND DOMESTIC CONVERSION

